

Google says its first U.S. operations center will be in North Mississippi

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Google announced Thursday that its first operations center in the U.S. will be located in northwestern Mississippi.

The center will bring 350 jobs and open in late 2020, according to a news release. A specific location in northwest Mississippi was not disclosed.

Workers at the facility will "provide customer service to Google users by assisting with tasks ranging from answering calls to product troubleshooting, ad campaign set-up and more," the release said.

"We are excited to continue growing our workforce across the southeast and are confident that Mississippi will be a great home for Google," Troy Dickerson, VP of Google Operations Center, said in the release. "This operations center will give us the opportunity to hire amazing local talent as we expand in the region."

Google's current operations centers are located in India and the Philippines.

According to the company's website, the Mississippi center is part of a larger push by the company to bring more customer support jobs in-house. By the end of 2020, it hopes to grow its customer-support workforce from 1,000 to 4,800.

"Google's decision to locate more than 350 jobs and their first U.S. Operations Center in Mississippi is a testament to our state's great workers and pro-growth policies," U.S. Senator Roger Wicker, said in the release. "I am glad to welcome one of the most innovative companies in the world to northwestern Mississippi."

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Google's campus in Mountain View, California, September 2017.